



CPI® Nonviolent Crisis Intervention (NCI) Verbal Intervention™ Blended Training

Presenter: Vanessa Smith, M.A., BCBA, CPI® Certified Trainer

Training Date: 4/29/2025 ***Must Complete Online Module & Attend IN-PERSON***

It is a combination of a 2-hour self-guided online module, a 3 hour IN-PERSON training, and a 30-minute online certification test.

Time: 12:00 PM - 3:30 PM

Location: Kit Carson Elementary School Auditorium
3530 West 147th Street
Hawthorne, CA 90250

Intended Audience: Teachers, Related-Service Providers, Administrators, and Paraprofessionals

Content: Verbal Intervention (VI) Training prepares your staff to identify, respond to, and prevent low-risk crisis behavior with non-restrictive intervention techniques. After completing this training, your staff will know how to:

- Use the philosophy of Care, Welfare, Safety, and SecuritySM and a person-centered, trauma-informed approach when responding to a person in distress.
- Interpret distress behaviors and address the cause of the behavior to de-escalate the situation.
- Assess risk of behavior using the Decision-Making MatrixSM and identify preventive strategies to mitigate risk.
- Identify and respond appropriately to various levels of crisis behaviors.
- Manage their emotional responses to distress behavior.
- Use communication skills to be supportive and strengthen interventions to de-escalate potential conflict situations.
- Use directive strategies when verbally intervening to de-escalate defensive behaviors.
- Use the Decision-Making MatrixSM in the moment of Risk Behavior to determine safety interventions that represent a reasonable, proportionate, least restrictive, and last-resort course of action.
- Use verbal and environmental non-restrictive safety intervention strategies to maximize safety and minimize harm in situations where behavior presents an imminent or immediate risk of harm to self or others.
- Apply a process for support and learning at the end of a crisis situation.

